Architecting Success: One Campus' Story Aligning Strategic Planning with Accreditation Expectations

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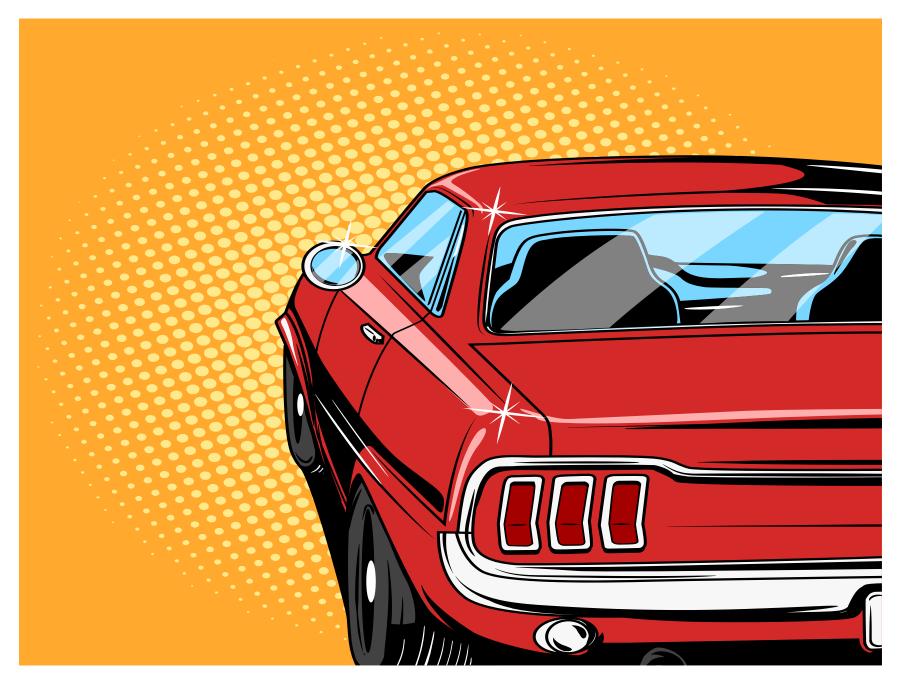


Recruit. Retain. Graduate.





At the wheel?...





Graduation Initiative



Local Planning & Assessment

CFRs

A sense of urgency...

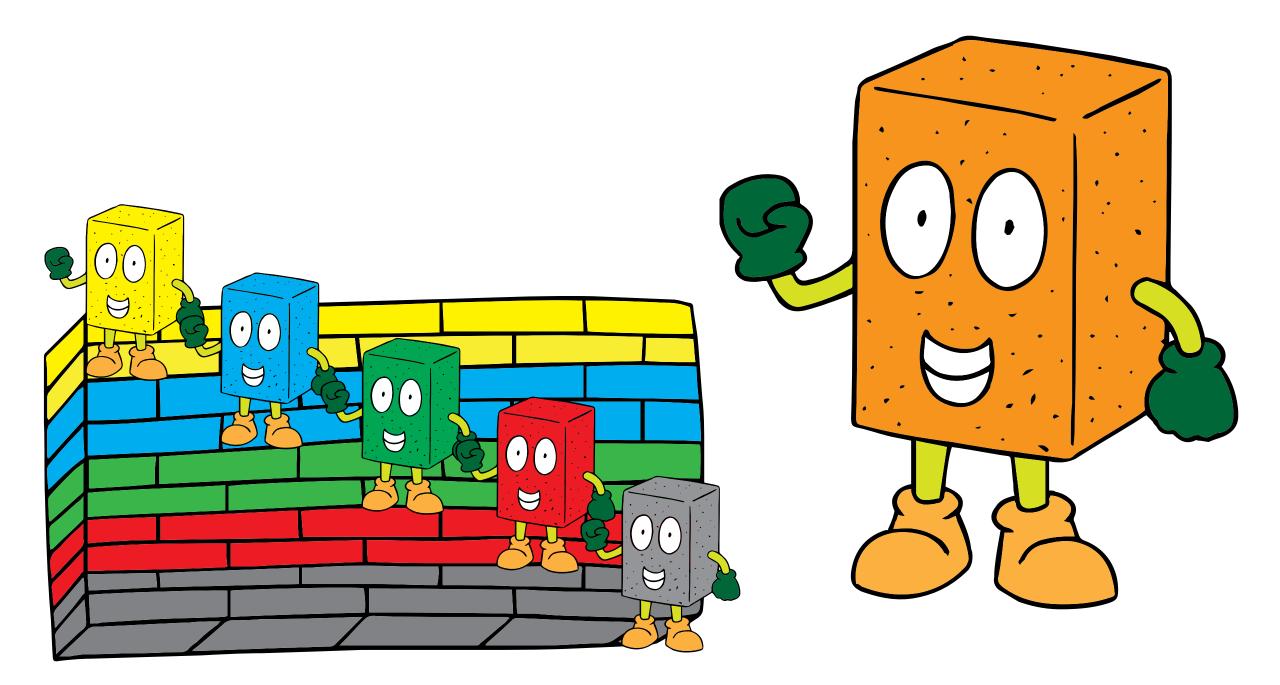






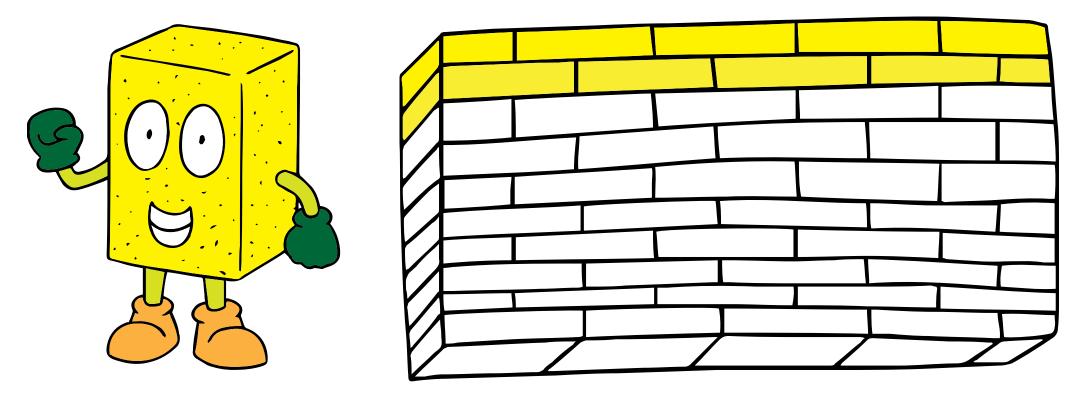


"The Architect Analogy"



GOAL

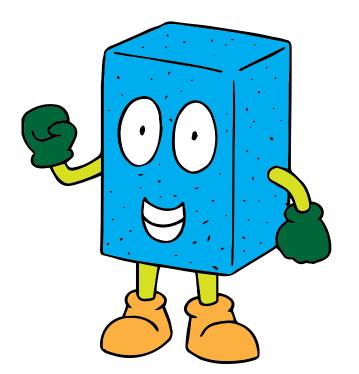
...the result or achievement toward which effort is directed. The larger guiding principle or construct. *Why are we trying to accomplish?*

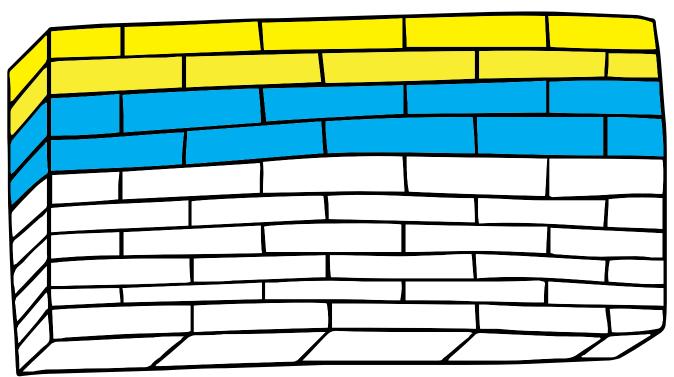


OUTCOME/SUB-OUTCOME

...a RELATED statement of fact that is a result of actions or steps taken. "What does success look like?"

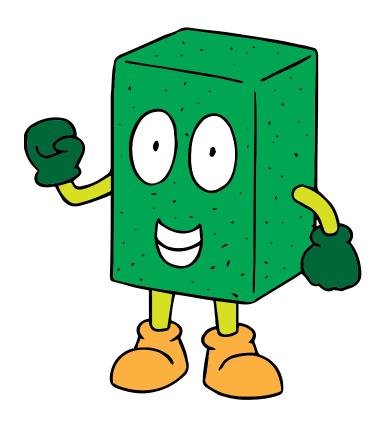
These statements are present or present-perfect tense (e.g. "We are..." or "X has been implemented"). Sub-outcomes assist in communicating complex outcomes that have multiple components. Can include measurement.

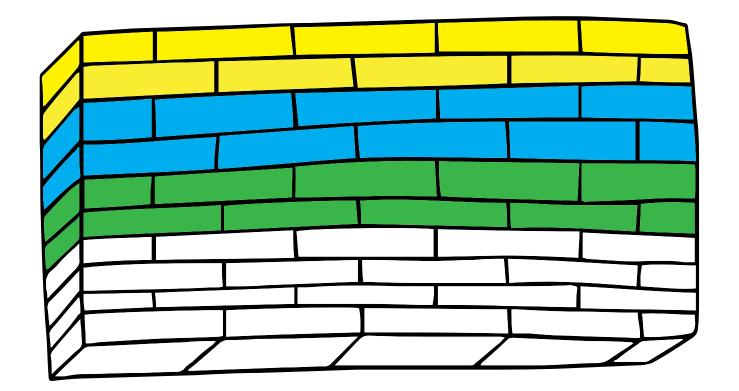




OBJECTIVE

...a RELATED statement of commands (to ourselves), directives or action statements. *How will we accomplish?* Objective statements begin with a verb. Can include measurement.

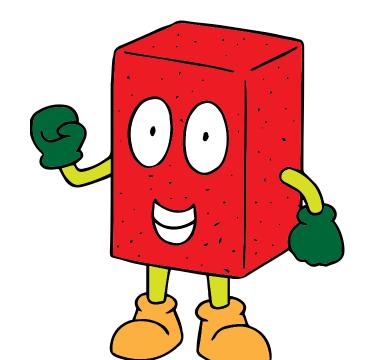


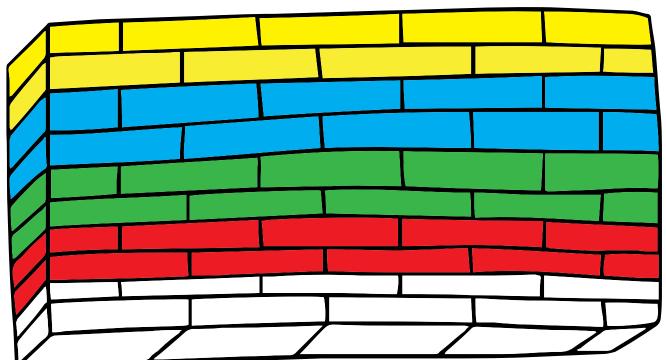


TASK

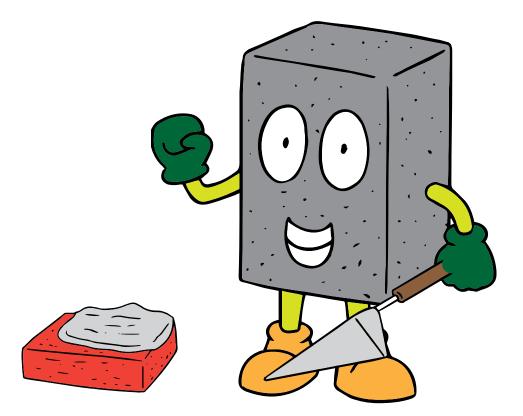
...a RELATED steps taken to reach the objective. They are assigned at the unit level through the VPs. *Who will be doing, and when?*

Can, and often are sequence-dependent (A must follow B, and B must follow C). Resources are applied at this level and roll up to objectives.



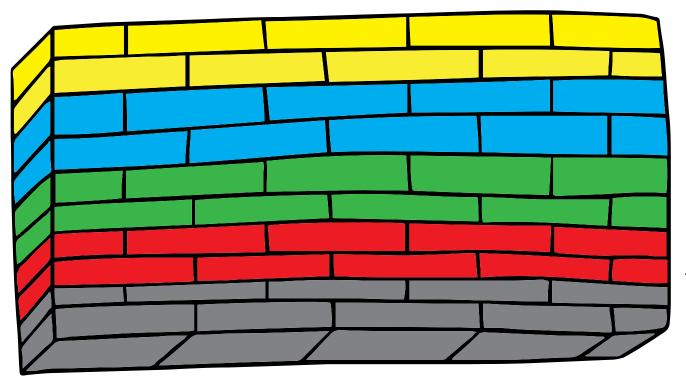


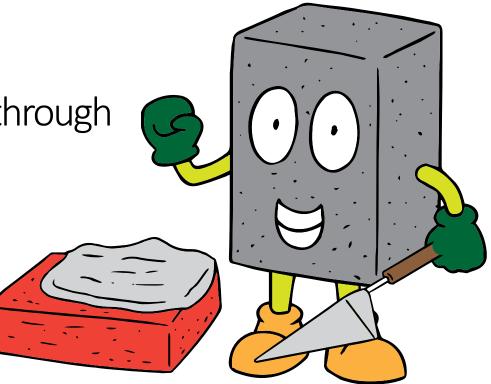
Criteria for Review



Defining Institutional Purpose and Ensuring Educational Objectives

> Achieving Educational Objectives through Core Functions





Creating an Organization Committed to Quality Assurance, Institutional Learning, and Improvement

Developing and Applying Resources and Organizational Structures to ensure Quality and Sustainability

RESPONSIBILITY BASED PLANNING

R

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A

SUPPORTERS

Provide logistical support for the work. (we sometimes don't have enough of these)

ACCOUNTABLE (APPROVER)

Makes decisions, says "yes" or "no" (Some people think they are in this role or want to be)

RESPONSIBLE

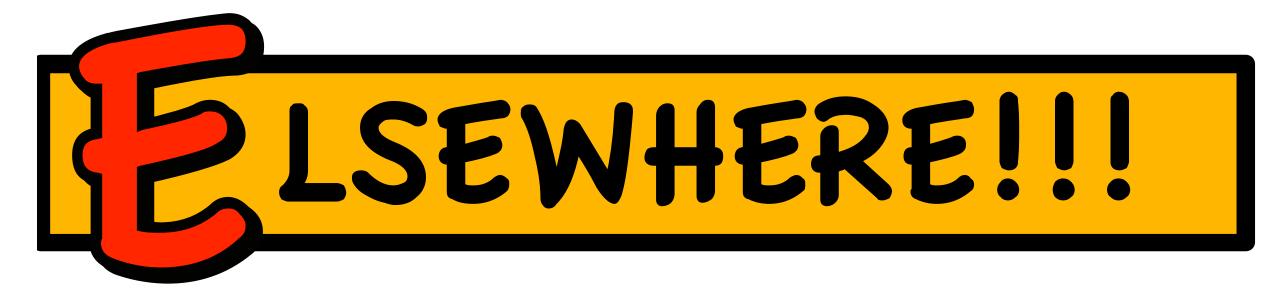
Does the work, drives and coordinates the process (we sometimes don't have enough of these)

INFORMED

Notified of progress, updates, etc. (These are NOT approvers).

CONSULTED (COLLABORATE)

Subject matter experts that are consulted regarding the process (these are NOT approvers & we have LOTS of these)





Pactical



Outcome1	.1 thro	HSU's academic environment will facilitate students' learning, support students' successful progression through courses and programs to graduation, and prepare students to become educated, responsible people who contribute to California's future.															
Student Stor	r y even th	I don't want to have to repeat tons of courses because I flunk them, even though I tried to pass, and it would be really great if I could actually get into the courses I need.					Change Management (Responsible; Accountable- Approver; Consulted- Collaborator; Informed)				Campus Connections					Linkages	
Objective	1.1.		Based on student success data, reduce and eventually eliminate gateway and bottleneck courses.			R	A	С	I	EM	SA	Admin	Advance- ment	Pres. Office	CFRs	HSU BP	
Continuous Improvement Task Loop				Identify high repeat courses for recommended changes in Fall 2017	Fall 2016	VP Acad Pro	Deans	Dept Chairs/ Registrar	ICC/ RISS	х					2.10; 2.12; 3.7; 4.2	1.1;1.1A.5	
				Analyze gaps / factors in success rates for identified courses.	Spring 2017	Depts/IE	Deans	IE	ICC/ RISS						2.10; 2.12; 3.7; 4.2	1.1;1.1A.5	
	Taek			Recommend changes to high repeat courses for implementation in Fall 2017	Spring 2017	Deans	Provost	Dept Chairs/CTL	Provost/ ICC						2.10; 2.12; 3.7; 4.2	1.1;1.1A.5	
	IIMAI		1.1.1.4	Implement recommended changes to high repeat courses	Fall 2017	Faculty	Dept Chairs	IE/CTL	ICC/ RISS		х				2.10; 2.12; 3.7; 4.2	1.1;1.1A.5	
			1.1.1.5	Assess effectiveness of recommended changes	Spring 2018	IE	AVP IE	Dept Chairs	Deans/ Chairs/ ICC						2.10; 2.12; 3.7; 4.2	1.1;1.1A.5	
				Implement improvements based on assessment to courses - identify new courses	Fall 2018	Dept Chairs	Deans	CTL	Provost						2.10; 2.12; 3.7; 4.2	1.1;1.1A.5	
Measuremer	rement Decrease in repeat rates; Decrease DFW rates; Decrease number of students on waitlists; no significant difference among/between student factors and success rates						AVP IE	Registrar	Deans/ Provost	х					2.10; 2.12; 3.7; 4.2	1.1;1.1A.5	



